

Internal Audit Progress Report 2020/21

August 2020 (Q1)

Reigate & Banstead Borough Council

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

Southern Internal Audit Partnership

Assurance through excellence
and innovation

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1. Role of Internal Audit

The requirement for an internal audit function in local government is detailed within the Accounts and Audit (England) Regulations 2015, which states that a relevant body must:

‘Undertake an effective internal audit to evaluate the effectiveness of its risk management, control and governance processes, taking into account public sector internal auditing standards or guidance.’

The standards for ‘proper practices’ are laid down in the Public Sector Internal Audit Standards [the Standards – updated 2017].

The role of internal audit is best summarised through its definition within the Standards, as an:

‘Independent, objective assurance and consulting activity designed to add value and improve an organisations’ operations. It helps an organisation accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes’.

The Council is responsible for establishing and maintaining appropriate risk management processes, control systems, accounting records and governance arrangements. Internal audit plays a vital role in advising the Council that these arrangements are in place and operating effectively.

The Council’s response to internal audit activity should lead to the strengthening of the control environment and, therefore, contribute to the achievement of the organisations’ objectives.

2. Purpose of report

In accordance with proper internal audit practices (Public Sector Internal Audit Standards), and the Internal Audit Charter the Chief Internal Auditor is required to provide a written status report to ‘Senior Management’ and ‘the Board’, summarising:

- The status of ‘live’ internal audit reports;
- an update on progress against the annual audit plan;
- a summary of internal audit performance, planning and resourcing issues; and
- a summary of significant issues that impact on the Chief Internal Auditor’s annual opinion.

Internal audit reviews culminate in an opinion on the assurance that can be placed on the effectiveness of the framework of risk management, control and governance designed to support the achievement of management objectives of the service area under review.

CIPFA have recently released a paper which examined the case for standardising the terminology and definitions used in internal audit engagements across the whole of the public sector and has subsequently recommended a standard set of opinions and supporting definitions for internal audit service providers to use.

To ensure we continue to conform to the best practice principles, we will be adopting the standard definitions for our 2020/21 work and moving forwards. The assurance opinions are categorised as follows:

Substantial	A sound system of governance, risk management and control exists, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited.
Reasonable	There is a generally sound system of governance, risk management and control in place. Some issues, non-compliance or scope for improvement were identified which may put at risk the achievement of objectives in the area audited.
Limited	Significant gaps, weaknesses or non-compliance were identified. Improvement is required to the system of governance, risk management and control to effectively manage risks to the achievement of objectives in the area audited.
No	Immediate action is required to address fundamental gaps, weaknesses or non-compliance identified. The system of governance, risk management and control is inadequate to effectively manage risks to the achievement of objectives in the area audited.

** Some reports listed within this progress report (pre 2020-21 audit plan) refer to categorisations used by SIAP prior to adoption of the CIPFA standard definitions, reference is provided at Annex 1*

3. Performance dashboard



Compliance with Public Sector Internal Audit Standards	
	<p>An 'External Quality Assessment' of the Southern Internal Audit Partnership was undertaken by the Institute of Internal Auditors (IIA) in September 2015. The report concluded:</p> <p><i>'It is our view that the Southern Internal Audit Partnership 'generally conforms' to all of the principles contained within the International Professional Practice Framework (IPPF); Public Sector Internal Audit Standards (PSIAS); and the Local Government Application Note (LAGN).</i></p> <p>In accordance with PSIAS, a further self assessment was completed in April 2019 concluding that the Southern Internal Audit Partnership continues to comply with all aspects of the IPPF, PSIAS and LGAN.</p>

4. Analysis of ‘Live’ audit reviews

Audit Review	Report Date	Audit Sponsor	Assurance Opinion	Management Actions (“High Priority”)						
				Total Actions Reported	Not Accepted	Not Yet Due	Complete	Overdue		
								L	M	H
Human Resources and Organisational Development	3.10.19	HofOD	Adequate	7(0)	0(0)	0(0)	1(0)	6	-	-
Investments	3.10.19	HofF&A	Adequate	4(0)	0(0)	2(0)	2(0)	-	-	-
Refuse, Recycling and Street Cleansing	15.10.19	HofNO	Adequate	15(3)	0(0)	0(0)	12(3)	-	3	-
NDR	05.02.20	HofRB&F	Adequate	3(2)	0(0)	0(0)	2(2)		1	
Council Tax	05.02.20	HofRB&F	Adequate	6(2)	0(0)	0(0)	3(2)		3	
Main Accounting	05.03.20	HofF&A	Adequate	15(10)	0(0)	1(1)	14(9)			
Planning Enforcement	05.03.20	HofP	Adequate	2(0)	0(0)	2(0)	0(0)			
Ethical Governance	01.04.20	HofL&G	Adequate	5(0)	0(0)	1(0)	0(0)	4		

5. Executive Summaries of reports published concluding a ‘Limited’ or ‘No’ assurance opinion

There are no new reports published concluding a “limited” or “no” assurance opinion.

6. Planning & Resourcing

The scale of COVID-19 coupled with the speed of its impact and the wide-ranging challenges presented has necessitated new and different ways of working across the Council. Such challenges and subsequent resolutions bring with them new and emerging risks that management need to consider, manage, and mitigate. In response, the Southern Internal Audit Partnership engaged with the Council's Corporate Governance Group to reprioritise the originally drafted audit plan in March 2020 to provide assurance in respect of emerging key risk areas and these are detailed within section 8 of this report.

The revised internal audit plan for 2020-21 was presented to Corporate Governance Group and the Audit Committee in July 2020.

Due to the revision of the internal audit plan, coupled with the delay in approval, progress to date has been limited, however all reviews have now been scheduled over the remainder of the year.

The audit plan remains fluid to provide a responsive service that reacts to the changing needs of the Council. Progress against the plan is detailed within section 7.

Audit Sponsors			
HofCP	Head of Corporate Policy	HofW&I	Head of Wellbeing and Intervention
HofPP	Head of Projects and Performance	HofCP	Head of Community Partnerships
HofOD	Head of Organisational Development	HofC&CC	Head of Communications and Customer Contact
HofIT	Head of IT	HofP	Head of Planning
HofL&G	Head of Legal and Governance	HofPD	Head of Place Delivery
HofF&A	Head of Finance and Assets	HofEP	Head of Economic Prosperity
HofH	Head of Housing	HofNO	Head of Neighbourhood Operations
HofRB&F	Head of Revenues Benefits and Fraud		

7. Rolling Work Programme

Audit Review	Audit Sponsor	Scoping	Audit Outline Issued	Fieldwork	Draft Report Issued	Final Report Issued	Assurance Opinion	Tracker (✓ on schedule ✗ Delay)	Comment
2020/21									
Corporate									
Programme & Project Management	HofP&P	✓	✓					✓	Q2
Financial Resilience	HofF&A							✓	Q3
Governance									
Risk Management	HofP&P							✓	Q3
Contract Management	HofL&G							✓	Q4
Commissioning & Procurement – Procurement Cards	HofF&A	✓	✓	✓				✓	Q2
Health & Safety	HofNO	✓	✓					✓	Q2
Information Governance	HofIT							✓	Q4

Audit Review	Audit Sponsor	Scoping	Audit Outline Issued	Fieldwork	Draft Report Issued	Final Report Issued	Assurance Opinion	Tracker (✓ on schedule ✗ Delay)	Comment
COVID-19: Small Business Grants	HofF&A	✓	✓					✓	Q2
COVID-19: Decision Making & Governance	HofPP	✓						✓	Q2
COVID-19: Emergency Response & Recovery	HofCP & HofPP	✓						✓	Q2
IT									
Information Security	HofIT							✓	Q4
Cyber Security	HofIT							✓	Q2
IT Disaster Recovery	HofIT							✓	Q3
Payment Card Industry Data Security Standard	HofIT							✓	Q4
Core Financial Reviews									
Housing Benefits	HofRB&F	✓	✓					✓	Q2
Treasury Management	HofF&A							✓	Q3
Payroll	HofOD							✓	Q3

Audit Review	Audit Sponsor	Scoping	Audit Outline Issued	Fieldwork	Draft Report Issued	Final Report Issued	Assurance Opinion	Tracker (✓ on schedule ✗ Delay)	Comment
People									
Homelessness	HofH							✓	Q4
Place									
Environmental Health & Licensing	HofNO							✓	Q3
Fleet Management	HofNO	✓						✓	Q2

8. Adjustment to the Internal Audit Plan

There have been no further amendments to the plan presented to the Audit Committee in July 2020.

Plan Variations for 2020/201	
Removed from the plan	Reason
Working in Partnership	Defer until 2021/22 in order to prioritise new risk areas relating to COVID-19
Community Safety	Defer until 2021/22 in order to prioritise new risk areas relating to COVID-19
Business Continuity & Emergency Planning	Scope refocused to prioritise lessons learnt from COVID-19 and recovery processes in place.
IT Governance	Defer until 2021/22 in order to prioritise new risk areas relating to COVID-19
Economic Prosperity	Defer until 2021/22 in order to prioritise new risk areas relating to COVID-19
Income Generation & Commercialisation	Defer until 2021/22. Replaced with the review of Financial Resilience.
Added to the plan	Reason
Information Security	Deferred from 2019/20
COVID-19: Small Business Grants	Prioritised due to implications of COVID-19.
COVID-19: Decision Making & Governance	Prioritised due to implications of COVID-19.
Cyber Security	Prioritised due to implications of COVID-19.
Financial Resilience	Prioritised due to implications of COVID-19.
COVID-19: Emergency Response & Recovery	To review lessons learnt from the Council's response to the COVID pandemic and assurance over the governance and recovery actions in place to return to business as usual.

Reigate & Banstead Borough Council Assurance Opinions (Pre 2020-21)

- Substantial** A sound framework of internal control is in place and is operating effectively. No risks to the achievement of system objectives have been identified.
- Adequate** Basically a sound framework of internal control with opportunities to improve controls and / or compliance with the control framework. No significant risks to the achievement of system objectives have been identified.
- Limited** Significant weakness identified in the framework of internal control and / or compliance with the control framework which could place the achievement of system objectives at risk.
- No** Fundamental weakness identified in the framework of internal control or the framework is ineffective or absent with significant risks to the achievement of system objectives.